



Meter Replacement Project

The City of Port Huron and its Contractor, Johnson Controls, Inc., will be working in your neighborhood soon! The City is beginning the process of replacing roughly 13,000 water meters with modernized equipment that will allow for a significant increase in efficiency, cost savings and improved accuracy.

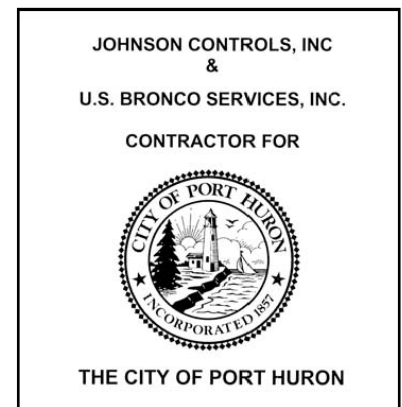
The current meters are mechanical devices, which tend to wear out. On average, water meters should be replaced every 10 to 15 years. Approximately 60% of the City's water meters are over 10 years old. Based on this, it is time for an overall system replacement.



HOW DOES THIS WORK? A radio unit is attached to the water meter and usage readings are transmitted by a radio signal to a tower based antenna. The antenna receives the signal through a base station computer at the tower and sends the information to a computer at the Water Office. The new equipment will provide more accurate readings, more frequent readings (even hourly) and will assist in the detection of water leaks.

WHAT HOMEOWNERS CAN EXPECT

- Water drop icon: Meter replacements will begin on or about February 14, 2012.
- Water drop icon: Work will be performed between the hours of 8:00 AM and 7:00 PM, Monday through Saturday.
- Water drop icon: Water service will be interrupted for approximately 30 minutes during the replacement.
- Water drop icon: Authorized workers will be driving trucks bearing the logo shown at the right.
- Water drop icon: Authorized workers will be wearing gray shirts identified by the name "US Bronco Services Replacement Team" and carrying City identification indicating US Bronco-Johnson Controls Contractor.
- Water drop icon: The meter replacement is a mandatory installation to assure consistency and accuracy.
- Water drop icon: There is no cost to the property owner for the installation.



WHAT IS EXPECTED OF HOMEOWNERS

- Water drop icon: Homeowners are obligated to provide clear and unobstructed access to the water meter.
- Water drop icon: The City requires that any items stored on or in the way of the meter be cleared prior to the arrival of the meter installers.
- Water drop icon: A person 18 years of age or older must be present to allow access to the water meter.

QUESTIONS OR NEED MORE INFORMATION?

Meter Replacement Program:
Contact: City of Port Huron
Department of Public Works
810-984-9730

Water Billing Questions:
Contact: City of Port Huron
Water Office
810-984-9763